



## IMI Level 3 Award in MOT Test Centre Management

Part Number: WPTGTGAUME44

Duration: 2 days

### Course Summary

The content of this qualification has been designed to reflect the contents of the National Occupational Standards for MOT Managers.

The content covered includes:

- Managing the legislative and compliance requirements of a VTS
- Dealing with customer service problems and complaints
- Developing and supervising staff within a test centre
- Test centre quality systems and audits

The content of this qualification has been designed to cover the requirements for all prospective MOT managers. It is based on the suite of National Occupational Standards (NOS) developed by the IMI in conjunction with DVSA and the MOT industry in 2015.

### Course Prerequisites

There are no formal entry requirements for this qualification.

### Additional Information

Candidate must bring Photographic ID for the first day.

Please note all delegates should read the below MOT guide and the MOT manual prior to attending this course.

The MOT Manager form can be found [HERE](#).

Please return completed application forms to [craftconfirmations@gtg.co.uk](mailto:craftconfirmations@gtg.co.uk) at least 1 week prior to attending the course.

### [MOT Guide & Manual](#)

Please note, basic IT skills will be required for this course.

*To enquire about this course, contact the team at [sales@workshop-pro.co.uk](mailto:sales@workshop-pro.co.uk)*

## **Key Benefits**

Candidates will be able to manage an MOT testing station.

## **Who Should Attend?**

This qualification is primarily developed for learners who wish to run an MOT vehicle test station (VTS), or who will have direct responsibility for MOT operations at the VTS in the future. This qualification will also be of interest to those wishing to set up an MOT testing station, or who may already be an MOT tester and wish to advance their career further.

## **Course Certification**

IMI Certificated - This qualification is subject to an externally set and externally marked assessment in the form of an online test delivered through the IMI online testing platform.

IMI has therefore developed a bank of questions that will be randomly selected to cover the knowledge requirements of the qualification.

The test consists of 35 questions, to be answered in 75 minutes and spans the breadth of the content for each of the units.

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