



MOT Test Centre Management

Part Number: WPTPrestMOTMgr

Duration: 2 days

OVERVIEW

Candidates are fully trained in the responsibilities of a centre manager & daily running of an MOT testing station.

ENTRY REQUIREMENTS

Candidates need no prior experience or qualifications. Candidates are not required to be MOT Testers.

COURSE CONTENT

Components within the qualification cover:

- Understand how to manage the legislative and compliance requirements of a Vehicle Test Centre.
- Know how to deal with customer service problems within a Vehicle Test Centre.
- Understand how to develop and supervise staff within a Vehicle Test Centre.
- Understand Vehicle Test Centre Systems and Quality Audits.

To enquire about this course, contact the team at sales@workshop-pro.co.uk