



Award in MOT Test Centre Management

Part Number: WPTPremMOTMgr

Duration: 2 days

OVERVIEW

The ABC Level 3 Award in MOT Test Centre Management has been developed in collaboration with the Driver and Vehicle Standards Agency DVSA to give learners the knowledge and skills required to manage MOT Vehicle Test Centres.

ENTRY REQUIREMENTS

There are no eligibility requirements for those who wish to undertake the Level 3 Award in MOT Test Centre Management.

The MOT Manager Training qualification will be of interest to those individuals wishing to set up an MOT testing Station, or who may already be a MOT Tester and wish to advance their career further.

COURSE CONTENT

Components within the qualification cover:

- Understand how to manage the legislative and compliance requirements of a Vehicle Test Centre.
- Know how to deal with customer service problems within a Vehicle Test Centre.
- Understand how to develop and supervise staff within a Vehicle Test Centre.
- Understand Vehicle Test Centre Systems and Quality Audits.

To enquire about this course, contact the team at sales@workshop-pro.co.uk