



## MOT Centre Managers Training

Part Number: HICIMI004

Duration: 2 days

### OVERVIEW

This course is taken over two days, finishing with a multi-choice exam. The exam is made up of 35 questions, requiring a pass rate of 80%.

We recommend reading sections of the MOT Testing Guide before attending the course. Please contact us for sections recommended.

Important, DVSA now require a CBS check from those applying to be an AE or AEDM.

### COURSE CONTENT

This course is an extension from Hybrid level two and is designed for a suitably qualified technician. The course will be over three days covering the following:

- Manage the legislative and compliance requirement of a Vehicle Test Centre
- Deal with customer service problems within a test centre
- Develop and supervise staff within a test centre
- Understand test centre quality systems and quality audits
- Gaining a comprehensive understanding of the MOT Testing Guide

### WHO SHOULD ATTEND?

This course is for new garage owners of MOT sites or anyone requiring the AE and AEDM role.

*To enquire about this course, contact the team at [sales@workshop-pro.co.uk](mailto:sales@workshop-pro.co.uk)*